

Creating complete peace of mind by reading, hearing and seeing what's going on in your community regarding safety, security, environmental issues and resident activities.



Status Solutions provides the three main technology elements of *situational awareness* in one package; integration tools, wireless emergency call and a multi-media notification engine. This rich set of capabilities can now reside on a single technology platform.



While striving to provide a safe, secure and active environment for residents, you are also challenged to maintain peak overall staff efficiency and effectiveness. A successful community is one that creates a balance between a productive staff and an active and satisfied group of residents. **Installing SARA is like adding another staff person to your community that works 24 hours a day, seven days a week.** SARA creates complete peace of mind by reading, hearing and seeing what's going on in your community regarding safety, security, environmental issues and resident activities.

Introducing SARA

The Situational Awareness and Response Assistant

(SARA) is an enabling technology that increases awareness through flexible alerting (including text, such as email, and SARA's voice) and the sending of automated group alerts (such as community events or medicine reminders) via phone, email, etc. SARA's ability to integrate to existing systems, along with its reporting engine, turns raw data into prepared and usable information.

Safety and security

When your key concern is the safety and security of the community's residents, it is vital that your technology systems function seamlessly. Each staff member plays a crucial role by providing assistance with medications and personal care, handling medical emergencies, coordinating activities and programs, and creating an overall sense of comfort and security for the residents.

Staff members must rely on technology to help them perform their jobs more efficiently. Nurse call devices and wander sensors including fixed pull cords and mobile transmitters, allow residents to alert staff when they need immediate attention. Technology can also be leveraged to monitor things such as doors and windows for movement, and then send the proper alert or notification based on the action that occurred. These technologies must be reliable, in order to properly support each staff member's specific tasks and each resident's individual needs.

Environmental issues

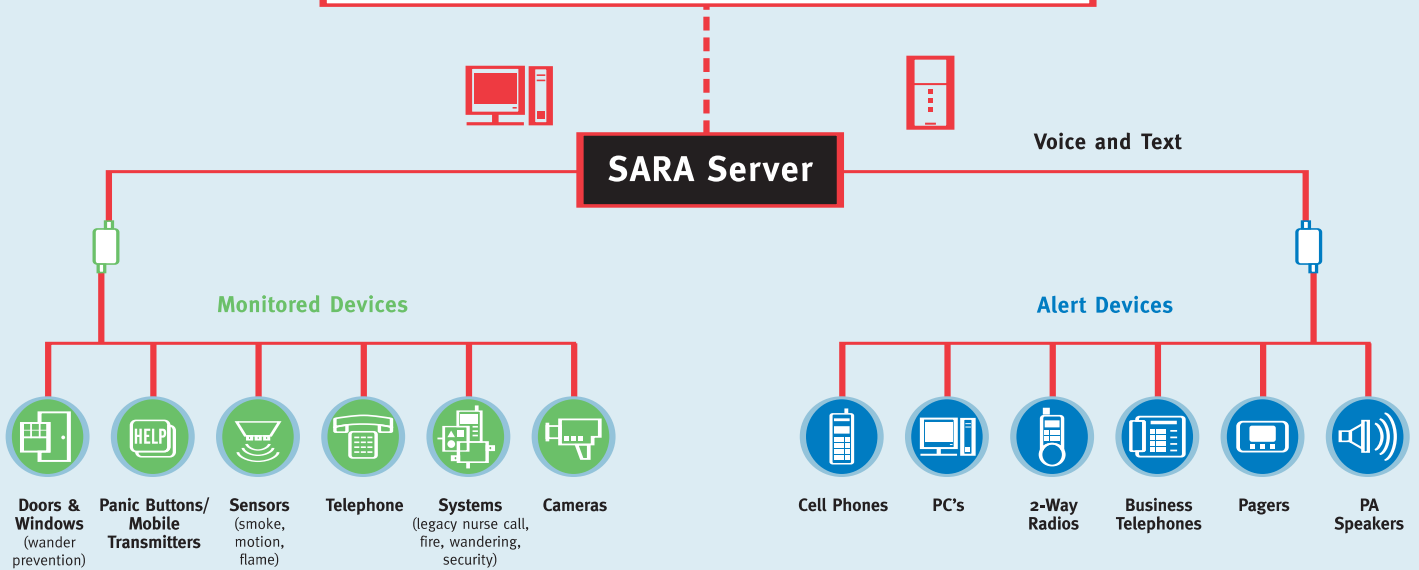
Large investments in the infrastructure of your facility were made to ensure that a safe and comfortable environment can be maintained for your residents and staff. Devices are in place to regulate temperature levels and to detect the presence of smoke, flame, motion or moisture. If any of these devices sense a sudden environmental change or a system such as a heat pump or refrigeration unit experiences a failure, staff must be alerted in order to address the issue before it becomes a major concern or even an emergency situation. Again, it is imperative that the technology monitoring these systems and alerting your staff is dependable.

Resident activities

Every senior housing facility is challenged with creating activities that are appropriate and interesting to its resident community. When activities such as painting, ceramics, dance or exercise classes, seminars or day trips are planned and scheduled, residents must be made aware of them by multiple communication methods. Activities directors are in need of a simple but effective communication method to help residents to become aware of the events that most interest them. Providing a means of communicating activities and events, for example with an automated phone reminder, will help boost resident mobility and satisfaction.

A technology solution to enable Situational Awareness would leverage current generation tools like email, voice, web and wireless, to keep staff aware and make them more productive. Taking a wider view of the community's true needs will require a solution that addresses the safety and security of residents, the environmental conditions affecting the community, as well as the need for simple communication of resident activities and events.

Status Solutions Network Operations Center



The voice of SARA

Through a simple to use text to voice engine, SARA can send voice and text alerts to in-building pagers, email and telephones, as well as to cell phones, home phones and external email. This allows both staff and residents to be notified of important events at any time, any place. Staff members can quickly address safety and security concerns or environmental problems before they turn into emergencies. Likewise, residents can hear the unique voice of SARA and be reminded of community activities and events.

Leveraging current infrastructure

When seeking a cost effective solution for monitoring, alerting and communicating, replacing existing systems is not always an option. Therefore complete integration to systems and devices is a requirement, in order to allow for a cohesive work environment. SARA is a network-based system that provides for both wireless and wired device monitoring.

Leveraging SARA's integration tools, historical information can now be accessed, in order to uncover trends and other valuable information

that will allow you to address problems when they are small and fixable. Through SARA's reporting engine and event history capability, what was once viewed as raw data can now become usable information.

Reminders enable awareness and activity

Alerts for community events, scheduled activities, bus departure and medicine reminders can be scheduled and automatically sent via phone to designated residents and/or staff members. The technology uses a "text-to-voice" capability which is integrated with the phone system. Regularly scheduled, recurring events can be entered into the system, or "Quick Messages" can be created. Quick Messages are an effective tool for last minute schedule changes or safety related information, such as inclement weather.

Simply put, whatever message the user, for example an Activities Director, types into the SARA system is then clearly voiced to the resident on the other end of the phone. Community personnel can easily update information and schedule or create alerts on-demand.

Alerts and reminders can also be in text form and sent via email in much the same way.

Reliability via the power of persistent supervision

You can be assured that your system will always be up and running with remote system supervision and backup being provided by Status Solutions. The three levels of supervision include system level, integration level and device level. As new updates are made available, upgrades can be made to your software remotely. In the event that a disaster occurs, Status Solutions will be able to perform a remote recovery to help retrieve and restore your valuable information.

This wireless solution is designed to be administered and maintained by community personnel, and has the flexibility to easily adapt to changes in the environment without affecting the system. Existing staff are able to maintain a simple and intuitive web-based system. While the staff should benefit from a productivity and efficiency standpoint, the residents should benefit from a sense of increased safety, as well as mobility.



About ResponseTECH and Status Solutions

ResponseTECH is a system integrator and provider of vertical market solutions to the senior housing, education and government markets. ResponseTECH is an Authorized distributor for Status Solutions and the SARA system which provides heightened awareness to these markets and their distinct requirements.

Status Solutions accomplishes this through an established and expanding library of integrations to existing systems, as well as its own monitoring and alerting capabilities. Call ResponseTECH to schedule a demo or to get more information on SARA and other senior housing solutions we provide!



ResponseTECH
301-469-8050
www.responsetech.us

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Making Senior Living Safer


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