



St. Mary's Woods Improves Alerting and Streamlines Staff with SARA



About

St. Mary's Woods is a caring community offering both retirement and varying levels of assisted living care. St. Mary's Woods has been providing assisted living residences to seniors in Richmond, Virginia, for over 20 years. With a tradition of providing quality retirement living and assisted living care, St. Mary's Woods is dedicated to enhancing the quality of life for each resident in a gracious home-like environment.

Opportunity

St. Mary's Woods is always looking for ways to improve their community. In order to make the staff more efficient, Randy Scott, the IT Administrator, wanted to update the existing nurse call system. He knew that a more automated system that would send alerts via email, pagers and cell phones would help improve overall staff efficiency.

Even though the existing nurse call system is very simple to use and extremely reliable, it only alerted at a panel with antiquated lights and buzzers and did not provide any means for reporting of historical events. A complete replacement seemed unnecessary. Additionally, pull stations needed to be added to the community in areas where wiring would be difficult. Staff management and communications were also a challenge as the two-way radios that staff used were stand-alone devices and not tied into the nurse call system or the telephones.

The systems and devices were not integrated, and therefore were not working together in an optimal manner.

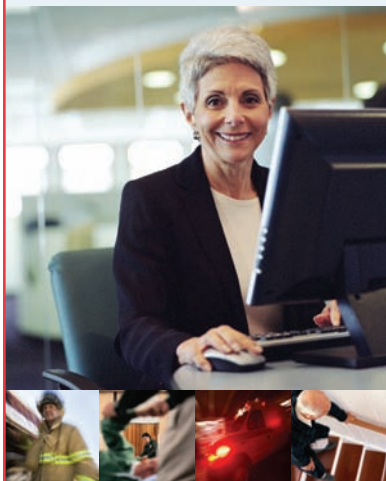
Solution

Partnering with Status Solutions, Randy Scott found a solution that exceeded his expectations. Status Solution's Situational Awareness Response Assistant (SARA) is designed to meet complex needs like those of St. Mary's Woods. The SARA system is integrated to the existing nurse call system, and wireless capabilities have also been added to the community to easily accommodate the additional wireless pull stations and resident mobile pendants.

"The implementation of the SARA system was seamless. It was much easier than I expected from an installation standpoint," commented Randy Scott.

SARA Expands Alerting Capability for Residents and Staff

The SARA system monitors alerts from the existing nurse call system, along with the new wireless pull stations and pendants. All alerts are then sent to in-building mobile phones. Caregivers are no longer tied to a central station. SARA's voice alerts are clear and distinct and can escalate to the community administrative telephone system and cellular telephones when needed. SARA can also send email and text message alerts. All of the events and alerts are retained in SARA's historical reporting package which is accessible from any community networked computer.



Creating complete peace of mind by reading, hearing and seeing what's going on in your community regarding safety, security, environmental issues and resident activities.

St. Mary's Woods also uses SARA to keep residents aware of important community events and activities. The unique "voice" of SARA can quickly call all or designated residents and inform them of events or community activities. This keeps residents better informed and therefore more active.

SARA's user interface is simple and intuitive, and allows the staff to easily make program changes and administer the system. The staff of St. Mary's Woods has been empowered to be self-sufficient.

Summary

The end result is a solution that integrates systems and devices into an efficient and cohesive package that improves resident care and staff productivity. The SARA system adds new capabilities by integrating the existing nurse call system, administrative telephone system, and staff computers to improve the overall efficiency at St. Mary's Woods.

The Partnership

St. Mary's Woods has plans to extend the capabilities that SARA has provided. They will be adding additional wireless devices such as pendants to those residents who need them, as well as door monitors. SARA's wireless capabilities enable the community to easily accommodate environmental changes and improvements going forward.

St. Mary's Woods will also begin leveraging SARA's reminder capability in a new way. The voice of SARA will call designated residents to remind them when it is time to take their medication.



About ResponseTECH and Status Solutions

ResponseTECH is a system integrator and provider of vertical market solutions to the senior housing, education and government markets. ResponseTECH is an Authorized distributor for Status Solutions and the SARA system which provides heightened awareness to these markets and their distinct requirements.

Status Solutions accomplishes this through an established and expanding library of integrations to existing systems, as well as its own monitoring and alerting capabilities. Call ResponseTECH to schedule a demo or to get more information on SARA and other senior housing solutions we provide!

ResponseTECH
6219 Executive Blvd.
Rockville, MD 20852
301-850-4620
www.responsetech.us

ResponseTECH
Making Senior Living Safer


Status Solutions