



## SARA Improves Safety and Enables Accountability at The Greens Adult Living Communities



### About

Located in Lyndhurst, Ohio, a few miles from Cleveland, The Greens Adult Living Communities consists of a nurse care center and two separate assisted living apartment facilities. Each of the three highly specialized facilities is designed to provide the absolute finest care in surroundings that are inviting, comfortable and secure.

### Opportunity

The community's security system had previously been outsourced to an off-site organization. The Greens was ready to take full control of the safety and security of its staff and residents. When David Heller, Executive Director for The Greens Retirement Communities, was planning improvements for his community, he wanted to enhance his nurse call system by improving the accountability of resident care and the scheduling of staff.

### Solution

To meet his objectives, David Heller partnered with Status Solutions to implement the Situational Awareness and Response Assistant (SARA) system. Through the installation of SARA, The Greens' management can better serve its residents and monitor staffing issues on a real-time basis. By adding wireless pagers for staff and wireless pendants and pull cords for residents, the quality of incident management has been expanded greatly. SARA integrates all of the safety and security devices for The Greens into one simple and easy system and also integrates with the existing nurse call system which prevents a costly and complete replacement.

SARA provides alerting, monitoring, integration, and reporting capabilities. Alerts are reported immediately to the staff via pager so that resident emergency calls can be answered without delay. SARA's reporting capability captures all alerts and caregiver responses so that accountability, timing of assistance and resident monitoring are improved. By monitoring resident alerts, as to frequency and time of day, staffing issues become more manageable. "We were in need of a good tracking mechanism that would help improve our overall quality assurance. We found technology we can rely on in the SARA system," comments David Heller.

Prompt resident care and an enhanced monitoring capability serve as a marketing tool for The Greens as well. A higher degree of awareness and quality resident care speak volumes to families and loved ones.



Creating complete peace of mind by reading, hearing and seeing what's going on in your community regarding safety, security, environmental issues and resident activities.

## Summary

*The Greens' management now has a comprehensive system in place that can be used to plan staffing strategy, to monitor resident needs and care, to communicate with a mobile approach, and to historically retain alert records for quality assurance preparation.*

## The Partnership

Status Solutions has enabled The Greens to achieve their goal of maintaining the safety and security of their residents through the use of technology located on-site. As the community expands and grows in the future, The Greens plans to extend the use of the SARA system to ensure all residents feel protected and secure.



## About ResponseTECH and Status Solutions

ResponseTECH is a system integrator and provider of vertical market solutions to the senior housing, education and government markets. ResponseTECH is an Authorized distributor for Status Solutions and the SARA system which provides heightened awareness to these markets and their distinct requirements.

Status Solutions accomplishes this through an established and expanding library of integrations to existing systems, as well as its own monitoring and alerting capabilities. Call ResponseTECH to schedule a demo or to get more information on SARA and other senior housing solutions we provide!

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